

Medisch Centrum Loudon

Loudonstraat 118

2593 WB 's-Gravenhage

General practitioners:

Geenen, Yntema & Albers Makkink & Van Velzen

Dirkzwager, De Bruyn Kops & Vroling

Blood tests Optometrist Dietician

Physician assistant

Midwife

Telephone number: 070-222 30 00 option 1 for emergency

Option 1 = emergency

Option 2 = repeat prescription

Option 3 = contact with the assistant

Option 4 = consultation for colleagues

Option 9 = English

# Emergency telephone outside office hours (HADOKS): 070-346 96 69

Visit our website <u>www.mcloudon.nl</u> for information about the practice.

## **Opening hours:**

08:00-10:30	Consultation hours
00.00 10.30	Consultation nous

10:00-12:00 Telephonically consults and digital consults

12:00-14:00 Lunchbreak and home visits

14:00-16:00 Consultation hours

# Telephone availability assistants

8:00-10:30 Assistants are available for making appointments for the same day and ask for

home visits.

10:30-11:30 Only available for emergencies or consultation for colleagues

11:30-15:30 Assistants are available for making appointments, results and other questions.

### **Appointments**

If you would like to make an appointment for the same day, this is only possible by calling the assistant between 8:00-10:30. You can also contact the doctor through MijnGezondheid.net, you need your DigiD.

#### Front desk

Would you please sign in at the front desk if you have an appointment.

Because of too little privacy, please refrain from using medical information. We can't make an appointment for you at the front desk and we can't repeat your prescriptions.

#### **Consultations**

Consultations are only by appointment. An appointment lasts for 15 minutes. If you need more time please tell the assistant.

Do contact us in time if you can't come to the appointment, someone else can use your time.

### Prescription line and prescription e-mail

The prescription line and e-mail is available 24 hours a day and 7 days a week. You can call the prescription line with option 2 and the e-mail through <u>recepten@mcloudon.nl</u>. You can pick up your medication at the pharmacy the next day after 3 pm. You can also repeat your prescription trough MijnGezondheid.net.

### **Role assistant**

They will make the appointments. You can call them for results of your blood test, injections, remove stitches, wound control, ear cleaning, treatments for wraths, pap smear test and blood pressure measurements.

### Triage by the assistant

If you would like to make a doctor's appointment will ask you about your symptoms. This way she can suit the appointment to your needs.

The assistants are specially trained to triage and possess sufficient medical knowledge. There are medical complaints and questions the assistant, on base of certain protocols, are able to handle independently with a self-care advice. These advices are always discussed with the doctor. The assistants have also medical confidentially.

#### **Practitioners**

physician assistant H. Abanur, G. von Bose & R. Lamens Mental health care A. Teunissen, M. Neuteboom

### **Changes/deregistration**

Changes to your data such as address, insurance, telephone number of deregistration by your doctor you can report it to us. This is possible by e-mail to <a href="mailto:info@mcloudon.nl">info@mcloudon.nl</a>, by letter or trough MijnGezondheid.net.

#### **Blood tests**

Monday, Tuesday, Wednesday and Friday from 8:00 till 10:30 am. Only with appointment.

Please bring your laboratory form and your identity- or HMC pass.